Supporting adult social care providers to complete the
Data Security and Protection Toolkit.

Responses to requests for clarification following the invitation for expressions of interest from care associations and similar care sector organisations.

Question	Response
Could you provide any more details about the proposed "Regional Coordination" role?	There are some further details below.
What is the budget that will be available to deliver local support and regional coordination?	It is anticipated that further information about funding levels will be provided at the next stage of the process.
How many "local support" areas will there be and on what footprint should they be based? (i.e. NHS STP/ICS/CCG, upper tier / unitary local authority, care provider association or other?)	There isn't a fixed view as to the footprints of areas for local support. We are keen that the programme should reflect and be flexible to local arrangements, and local footprints are therefore likely to vary from area to area. We are, however, working on the assumption that each area for local support will be made up of one or more local authority areas. In addition, we feel that the programme will have capacity to support up to around 40 – 50 separate funding arrangements, which would suggest local support areas consisting of three or four local authority areas on average. That is, however, only an average figure. Some may be bigger and others smaller, and the relative sizes of different local authority areas will also play a part. Either way, at this stage, organisations considering expressing an interest are simply asked to let us know which area(s) they feel they would be able to provide support in, rather than trying to fit in to any particular configuration.

Could local support be provided by the same organisation across more than one local area?	Yes.
Could regional coordination be provided by the same organisation across more than one region?	No. The Expressions of Interest guide stated that "an organisation may not submit expressions of interest in providing regional coordination in more than one region."
Will the programme include support to providers who have not currently signed up for NHS Mail?	Yes.
Will the programme include support to services such as domiciliary care and supported living as well as to care homes?	Yes.

Further details in relation to regional coordination.
The Expressions of Interest document said that regional coordination is likely to include:

- Bringing together the organisations providing local support in different parts of the region to encourage shared learning, mutual support and encouragement, consistency of approach etc.
- Organising, servicing and being a member of a regional implementation group with key partners, in particular the NHS England Aging Well team and ADASS.
- Providing a link between those partners and the organisations proving local support across the region.
- Leading or supporting regional events or publicity.
- Working with the programme management to find solutions if problems occur or gaps in support develop within the region.
- Channelling feedback to the programme nationally.

To this it may be helpful to add that it is not intended that this will be a big role, and that it won't include performance management of the other organisations providing local support across the region. It is instead a way of managing the complexity inherent in a programme being delivered by a wide range of local organisations.

In practice, the role might include:

- A monthly meeting to catch up with the other organisations providing local support across the region.

- A monthly meeting of the proposed "Regional Implementation Group."
- Regular communication with the Delivery Manager.
- Some ad hoc work between meetings.

It is likely that, to assist those organisations which are interested in fulfilling this role, there will be guidance at the next stage of the process about how many hours a week this role should be expected to need.

PC/24th August 2020